



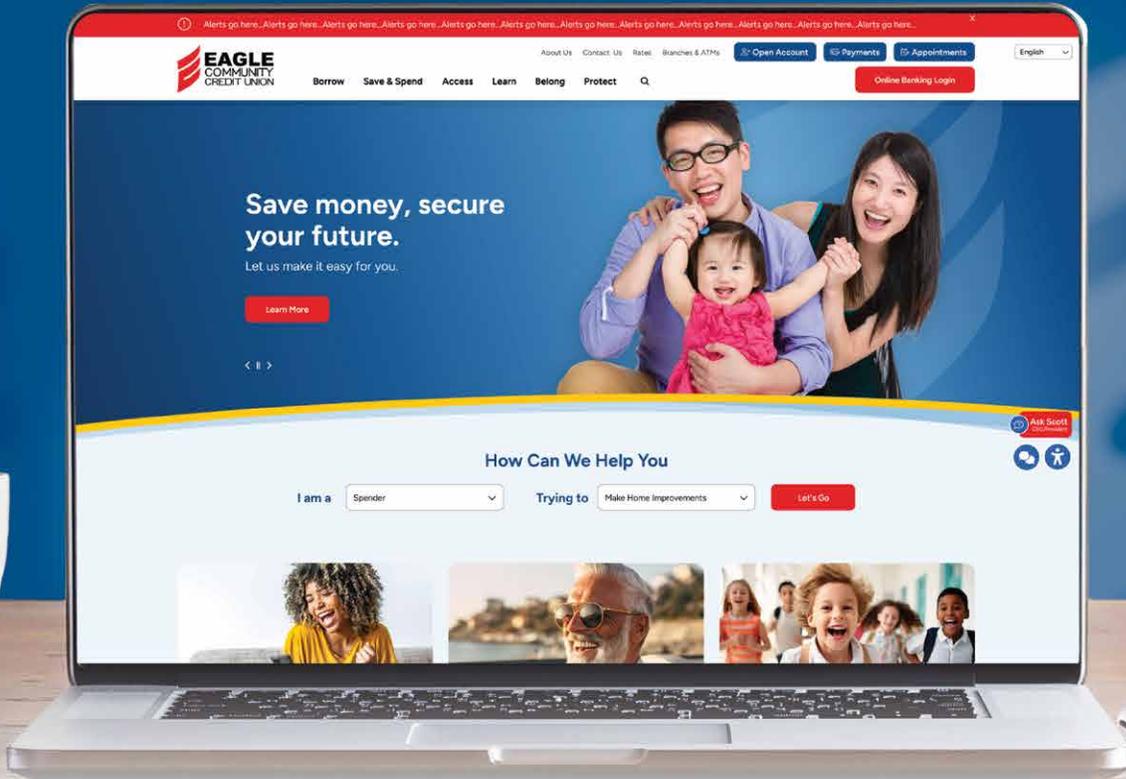
SPRING ISSUE

# SOARING

2ND QUARTER 2024 APRIL - JUNE

COMING SOON

## NEW EAGLE WEBSITE.



## EASY TO USE. FRESH DESIGN. LIVE CHAT. APPOINTMENTS. APPLICATIONS. AND FAQs.

### • FINANCIAL CALCULATORS:

AUTO LOANS, HELOCs, MANUFACTURED HOME LOANS, PERSONAL LOANS, SAVINGS AND BUDGETING

### • UP TO (10) LANGUAGE OPTIONS:

ENGLISH, SPANISH, VIETNAMESE, AND MORE...

Dates to plan for: **APRIL 17TH** - UNDERSTANDING CREDIT    **MAY 15TH** - PLANNING FOR MONEY MILESTONES    **JUNE - 12TH** PSYCHOLOGY OF SPENDING

**TAX DAY** April 15: Tax Day

**Stamp Out Hunger** May 11: Stamp Out Hunger

**MEMORIAL DAY** May 27: Memorial Day — Closed

**JUNE TEENTH DAY** June 19: Juneteenth — Observed — Closed

**cinco MAY** May 5: Cinco de Mayo

**MOTHER'S DAY** May 12: Mother's Day

**HAPPY FATHER'S DAY** June 16: Father's Day

EagleCU.org • (949) 588-9400 | 800-EAGLE CU

# Notes from the CEO

Scott Rains



**SATURDAY, MAY 11<sup>TH</sup>**

Eagle proudly supports **Stamp Out Hunger**, please donate a bag of canned food at your mail box to support community food banks.

## Dear Eagle Community Credit Union Members

I hope this letter finds you well. I am thrilled to share some exciting news with you about enhancements we're making to our services and our commitment to giving back to the community.

Firstly, I am delighted to announce that **Eagle Community Credit Union** will soon be launching a brand-new website, coming soon. This revamped platform features a fresh, modern design that is not only visually appealing, but also incredibly user-friendly. We've listened to your feedback and have focused on making navigation a breeze, ensuring you can access the information you need with ease. Furthermore, our new website will offer **multiple language options** to cater to the diverse needs of our members, reflecting our commitment to inclusivity and accessibility.

In addition to these improvements, we are introducing two exciting new features. The first is an **online chat** service, providing you with instant support and assistance whenever you need it. Whether you have a question about your account or need guidance on our products and services, our dedicated team will be just a click away.

Secondly, we're introducing a convenient in-branch **appointment scheduling system**. This will allow you to book appointments with our staff at your preferred branch, ensuring

you receive personalized assistance at a time that suits you best. We understand the value of your time, and this new feature is designed to make your banking experience as efficient and hassle-free as possible.

Furthermore, I am proud to announce that **Eagle Community Credit Union** is sponsoring the **National Association of Letter Carriers Stamp Out Hunger food drive**, which will take place on **Saturday, May 11<sup>th</sup>**. We are committed to supporting our community, and by purchasing paper grocery donation bags (which will be delivered to households across Southern California), you can join us in making a meaningful difference in the lives of those in need.

Lastly, I encourage you to check out the latest edition of our newsletter, where you'll find an article detailing the new **Card Control** features available to our members. With this functionality, you'll have the power to turn your **Eagle debit and credit cards on and off** directly from your online banking app, providing you with added security and peace of mind.

**Thank you for being a valued member of Eagle Community Credit Union.** We remain dedicated to serving you with excellence and look forward to sharing these exciting developments with you in the coming weeks.

Please visit our website at [EagleCU.org](http://EagleCU.org), call (949) 588-9400, or email me directly at [CEO@EagleCU.org](mailto:CEO@EagleCU.org) with any questions.



Sincerely,

Scott Rains  
President/CEO  
[CEO@EagleCU.org](mailto:CEO@EagleCU.org)

**Annual Meeting**  
of the  
**Membership**

All Eagle Members are invited to attend

**THURSDAY,**  
**April 25<sup>th</sup> 5:00pm**

**Corporate Office**  
27042 Towne Centre Drive  
Foothill Ranch, CA 92610



## MEMBER RESOURCES

CONNECT WITH US ONLINE AND AT YOUR CONVENIENCE

### LIVE CHAT WITH EAGLE



Monday – Thursday: 9:00 a.m. – 5:00 p.m.  
Friday: 9:00 a.m. – 6:00 p.m.  
Saturday: 9:00 a.m. - 2:00 p.m.

**CHAT WITH US AT [EAGLECU.ORG](http://EagleCU.org) AND ONLINE BANKING/APP.**

**Here to answer your questions online.**

### SCHEDULE YOUR NEXT APPOINTMENT WITH EAGLE



Book a financial review,  
add an account, or  
apply for a loan.

**Members of Eagle Community Credit Union**, benefit from a variety of financial perks, such as lower rates, higher savings yield, and many services provided at no cost. As a not-for-profit financial institution, our goal is to help you make the right decisions to ensure your long-term financial success.

**DID YOU KNOW?**

**CREDIT UNION MEMEBERS HAVE NEVER LOST A PENNY OF INSURED SAVINGS AT A FEDERALLY INSURED CREDIT UNION.**

# NEW WEBSITE PREVIEW — COMING SOON!

- NAVIGATION • INVESTMENT (EKO) • APPOINTMENTS • LIVE CHAT
- SAVE MONEY • ASK THE CEO • COMMUNITY NEWS
- FRIENDS AND FAMILY REFERRAL • TIPS AND HELP BLOG
- VIDEO TUTORIALS • FAQ'S AND MORE...



## FEATURED RATES

Featured Rates

2 Jobs New

1 All Rates

1 Apply

11 Payments

11 Appointments

<p>Personal Loan as Low as</p> <p><b>13.24%</b> APR</p>	<p>New Auto Loan as Low as</p> <p><b>7.24%</b> APR</p> <p>Apply Now &gt;</p>	<p>Credit Card as Low as</p> <p><b>12.50%</b> APR</p>	<p>Home Equity as Low as</p> <p><b>8.50%</b> APR</p>
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## FINANCIAL CALCULATORS

Choose Your Rate

Name	Term	APR as low as*
Auto Loan	60 months	8.24%
Personal Loan	36 months	14.99%
Home Equity Loan	Revolving	11.25%
Student Loans	60 months	3.25%
Boat Loan	60 months	8.44%

What's Your Loan Amount?

Name: \_\_\_\_\_ Months: 48 APR: 6.00%

Auto Loan \$ 100,000

Your Monthly Payment is Only...

**\$235.00**  
for 48 months

Learn More Apply Now

## EAGLE COMMUNITY BLOG

**DON'T GET SCAMMED WHILE SAVING**

It's easy to get tricked by the world's best...  
Learn more...

**HOW MINIMALISM COULD SAVE YOU IN 2024**

With inflation rising and budget pinning...  
Learn more...

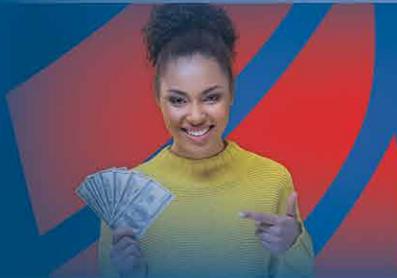
**DON'T GET SCAMMED WHILE SAVING**

Are you ready to crush your debt and boost your savings?...  
Learn more...

**YOUR COMPLETE GUIDE TO A SPEND-FREE SUMMER WEEKEND**

It's time to relax and recharge...  
Learn more...

## EAGLE COMMUNITY REFERRAL



REFER FRIENDS AND FAMILY

Share the perks of Eagle Community Credit Union

When you refer them to open a new checking, you both get rewarded! Unlimited referrals possible!

Learn More

## EAGLE COMMUNITY NEWS

**Eagle Scholarship**

Welcome to Eagle's Annual College Scholarship...  
Learn more...

**CHILDREN'S MIRACLE NETWORK**

Employees and members actively support the...  
Learn more...

**Stamp Out Hunger Food Drive**

Since it started, Eagle has been involved with the...  
Learn more...

**SERVING OUR COMMUNITY**

If you are interested in serving as a...  
Learn more...

## EAGLE COMMUNITY FAQs

FAQs

How can I change my PIN number on my ATM or Debit Card?

How do I order checks?

Can all the CO-OP Branches take a payment if I walk in?

Do I have access to my Credit Card online?

Yes, you have access to your Eagle credit card transactions both Online and via our Mobile Apps. Go to the Credit Card menu on the left to view your specific card history.

## HIGHLIGHTS

- MULTI-LANGUAGE OPTIONS
- SAVINGS TOOLS
- FEATURED RATES
- VIDEO TUTORIALS
- APPOINTMENT SCHEDULER
- HOW CAN WE HELP SEARCH

I AM A TRYING TO

- 'NEW TO EAGLE'
- 'OPEN AN ACCOUNT'





**MEMBERS SAVE UP TO \$15**

Visit [EagleCU.org/taxResources](http://EagleCU.org/taxResources)

to **Save Today!**



Love My Credit Union  
Eagle

## CONTACT EAGLE

(949) 588-9400 | 800-EAGLE CU

[Eaglecu.org](http://Eaglecu.org)

## MAILING ADDRESS

P.O. BOX 5196

LAKE FOREST, CA 92609-8696

SUPERVISORY COMMITTEE

P.O. BOX 26577

SANTA ANA, CA 92799

## CONVENIENCES

CO-OP ATM & BRANCH LOCATIONS

(888) SITE-COOP (748-3266)

CU DIRECT LENDING LOCATIONS

(888) CU DIRECT (283-4732)

[EAGLECU.CUDLAUTOSMART.COM](http://EAGLECU.CUDLAUTOSMART.COM)

COSTCO AUTO PROGRAM

800-805-1195

[EAGLECU.COSTCOAUTO.COM](http://EAGLECU.COSTCOAUTO.COM)

ENTERPRISE CAR SALES

(888) 227-7253

[EAGLECU.ORG/ENTERPRISE](http://EAGLECU.ORG/ENTERPRISE)

## ONLINE APPOINTMENTS

Try our new online appointment tool to book your next branch visit or call with a Credit Union representative.

Visit [Eaglecu.org](http://Eaglecu.org) and click on

[Schedule an Appointment](#)

## WORKSHOPS & WEBINARS



Eagle hosts many in-person workshops each month on various topics including Credit, Budgeting, Identity Protection, Car Buying or Buying a Home.

## LEARNING WITH BANZAI!

More complimentary and confidential financial resources and education is available through our partner Banzai!



# CardNav

By **CO-OP**



## COMING SOON!

## NEW SECURITY AND CONTROL FOR CARDHOLDERS.

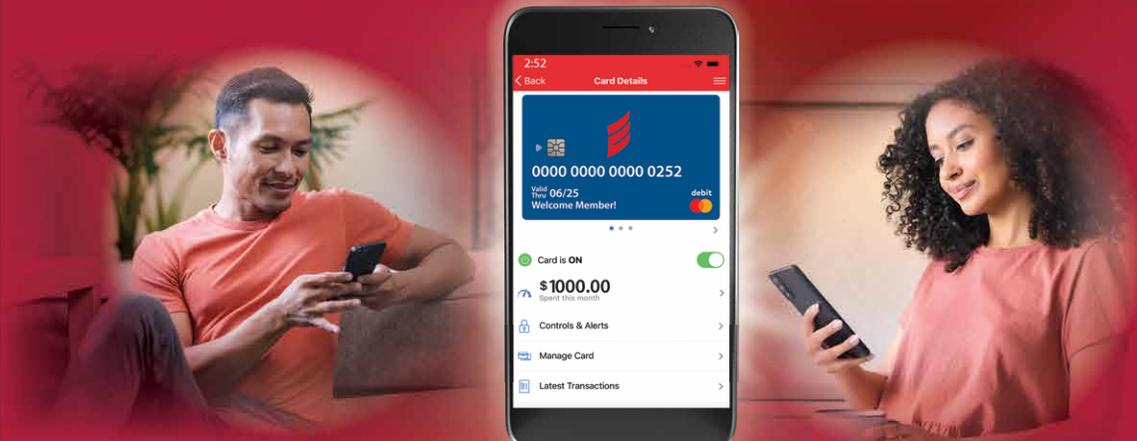
INTRODUCING UNPRECEDENTED, REAL-TIME CONTROL OVER YOUR EAGLE DEBIT/MASTERCARD THROUGH YOUR SMARTPHONE OR TABLET.

ULTIMATE CHECKING AND REWARDS+ ADDS ANOTHER LEVEL OF SECURITY TO YOUR CARDS BY LETTING YOU DECIDE HOW AND WHEN THEY CAN BE USED, AND ALERTING YOU WHEN ANY TYPES OF TRANSACTIONS YOU SPECIFY TAKE PLACE.

YOU CAN EVEN USE CARDNAV BY CO-OP TO:

- CONTROL WHERE, WHEN AND HOW YOUR CARDS ARE USED
- TURN CARDS ON AND OFF INSTANTLY FROM YOUR MOBILE DEVICE
- LIMIT SPENDING AMOUNTS TO REACH BUDGET GOALS
- RESTRICT TYPES OF PURCHASES MADE

## PROTECT YOUR CARDS WITH CARDNAV.



Enable the CardNav feature via your Eagle app, and gain a new level of security and control over your money today.

## THANK YOU FOR YOUR MEMBERSHIP

Visit the Credit Union's blog for helpful tips, articles, and useful information.

[EAGLECU.ORG/BLOG](http://EAGLECU.ORG/BLOG) OR SCAN THE QR CODE TO LEARN MORE.



**Workshops & Webinars**

Reserve your spot for our online workshop. Scan QR Code.



**Schedule Your Next Eagle Appointment.**

Save time, book your next branch visit online.

Visit [Eaglecu.org](http://Eaglecu.org) and click on

[Schedule an Appointment](#)



YOUR SAVINGS FEDERALLY INSURED TO AT LEAST \$250,000 AND BACKED BY THE FULL FAITH AND CREDIT OF THE UNITED STATES GOVERNMENT. NATIONAL CREDIT UNION ADMINISTRATION, A U.S. GOVERNMENT AGENCY.



**ANAHEIM**  
2310-A E LINCOLN AVE

**CITY OF INDUSTRY**  
15421 GALE AVE  
Inside post office.

**GARDEN GROVE**  
12934 HARBOR BLVD

**LAKE FOREST**  
24336 ROCKFIELD BLVD

**SANTA ANA**  
3101 WEST SUNFLOWER AVE  
Inside post office.